

SID Membership Frequently Asked Questions

If you need more information about membership, or if your question is not answered below, please contact Tracy Martin the SID at 216-579-9300 ext. 301 or via email at martin@sidnet.org.

NEW MEMBERSHIP & MEMBERSHIP CATEGORIES

I want to become a member, but will I be able to receive the member rate for the Annual Meeting?

Yes, you may receive the member rate for the Annual Meeting as long as the dues payment has been cleared by the meeting date.

****You are not officially a member of the SID until you are voted in by the Board of Directors at the Annual Meeting.*

I want to become a member, what is the difference between Active and Joint Membership?

The Joint membership level is only for full members of the European Society for Dermatological Society (ESDR) who would like to become a member of the SID. This membership does not include a subscription to the JID. Please see “Levels and Benefits” for more information on this category.

****Membership in this category is also pending verification of a valid ESDR membership.*

I am retired and have been a member for 20 years. Do you have a membership level for this?

Yes. Please contact the SID office for further information.

I just renewed/applied online and I paid for the wrong category. How do I fix this?

Please go back to the SID website and apply/renew under the correct category. The wrong charge will be refunded. Please email the SID office at sid@sidnet.org to tell us which charge is to be refunded.

I just applied, but I haven't received a confirmation. When will I receive this?

Please allow up to a week to receive an email verifying your new membership to the SID. If you are a resident/fellow you must provide a letter verifying your status before your application is processed.

I just joined, but haven't received any issues of the JID. When should I expect them to arrive?

Depending on when you joined, your issues will start the following month. Please allow 4-6 weeks for delivery of your first issue. No back issues will be provided, however all issues of the JID are available online.

RESIDENT/FELLOW MEMBERSHIP

I am a Resident/Fellow and want to join the SID, what do I need to provide to you to verify my status?

To receive subsidized membership rates, residents, fellows, and students must mail or fax a letter from your department chair or program director verifying your status. Letters must be signed and on official university/facility letterhead. Membership will not be processed until all documentation is received. If documentation is not received in a given amount of time, you will be charged for an Active Membership.

****A new letter is required on an annual basis to receive the Resident/Fellow rate.*

I am a Resident/Fellow member. Is it necessary to provide a verification letter on an annual basis?

Yes. We must keep track of all current Resident/Fellow members. If you renew your dues without providing a letter you will receive a letter requesting this document. If it is not received, your payment will either be processed for the Active member rate or the online payment will be refunded leaving your membership lapsed. Please see above questions for letter requirements.

RENEWALS

Why did I receive a renewal notice when my membership doesn't expire until December?

Since all memberships expire December 31 of every year to coincide with the publication of the *Journal of Investigative Dermatology (JID)*, we are now starting to collect dues earlier in the year to ensure that you will not miss any issues of the JID. Any renewals made after January 1, will receive the JID from that point on.

How do I rejoin the SID? I used to be a member, but it must have lapsed.

Please visit the SID website and fill out the application with all your current contact information. While we will try to use your old member ID, there may be a chance you will receive a new one. Please allow one to two weeks for your membership to be processed.

JID SUBSCRIPTIONS

How do I log onto the JID website?

You must first [log onto the SID website](#) using your Last Name and Member ID number. Once you have done so, you will see a list of menu options on the right hand side of the screen, under the picture of the scientist. Click on “Access the JID” and select to access either full text articles or symposium proceedings. You will then jump to the Nature Publishing Group’s JID website to view articles. If you are having troubles accessing the page, please check your security settings on your computer settings (e.g. “cookies” must be enabled, etc.).

**Note: In order to log onto the JID website your membership must be active.*

I am a member, but have not been receiving the JID. Who do I contact for this?

All replenishments of the JID are handled through the SID office. Please contact [the SID office](#) to report any missing issues.

***Please note that all memberships expire December 31 of every year. The JID will not be sent to you until dues have been paid.*

GENERAL FAQ

I want to have my dues automatically renewed, how do I do this?

The SID offers an auto-renewal program for your convenience to make sure you SID membership never lapses. By selecting this option, you are authorizing the SID to renew your dues once annually, using the credit card information you provide. You will receive a notice one month in advance of the charge to make any changes to your membership level or credit card information. To participate in the program, you can download the Auto-Renewal application

located in the members-only section of the website. Sign in by clicking Members Log-in, then go to the Renewal Form and download the PDF in Option 3. New members wishing to participate may contact the SID office at 216-579-9300.

How do I update my address/contact information?

Members who wish to update their personal information may do so by signing into the Members Log-in page of the SID site, then selecting Update My Information from the menu at the right.